

Listing of Vendor Support of Assistive Technology Devices

Vendor Name	Type of products that are offered by this vendor or organization	Items from this vendor are for....	Training or Support Offered	Contact Information for Support	Is the website accessible?	Website Address
Access Ingenuity	Bookplayers, Braille, including notetakers and refreshable braille displays, GPS Solutions, Magnification, including hand-held and desktop, Software, Training on making accessible documents and websites	Blind, Low Vision, Blindness Professionals, People or companies needing assistance in making materials accessible	Email, Phone Helpdesk, Online Contact Form	877-579-4380, info@accessingenuity.com	Yes	https://www.accessingenuity.com/
Aira	App to provide information from a sighted agent	Blind, Low Vision, Have Additional Disabilities	Phone Helpdesk, YouTube Channel, FAQs page, Online Contact Form	800-835-1934 (6:00 am - 6:00 pm (Pacific), https://aira.io/contact-us , https://www.youtube.com/channel/UCvTWpoo6BVrn2pOFreWQGGw	Yes	https://aira.io/

American Printing House for the Blind	Bookplayers, Braille, including notetakers and refreshable braille displays, Daily Living Skills (DLS) items, GPS Solutions, Magnification, including hand-held and desktop, Software, Talking Devices	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Built-In Help Menus, Email, Phone Helpdesk, Video Tutorials, YouTube Channel	800-223-1839, cs@aph.org, 8:00 am - 8:00 pm (Eastern), https://www.youtube.com/user/aphftb	Yes	https://www.aph.org/
Apple	Computers, Tablets, Cell Phones, Watches	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Built-In Help Menus, Phone Helpdesk, Video Tutorials, Online Chat	https://support.apple.com/accessibility , https://www.youtube.com/playlist?list=PLI2EzNYri0cLtSIZowttih25VnSvWITu	Yes	https://www.apple.com/
Assistive Technology Industry Association (ATIA)	Online Learning Center (CEUs available)	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Research Articles, Journal	312-321-5172, info@atie.org, https://www.atia.org/learning-center/ , https://www.atia.org/home/at-resources/	Manageable, but not intuitive	https://www.atia.org/
AT Guys	Braille, including notetakers and refreshable braille displays, Software, Computer accessories, bone conduction headphones.	Blind, Low Vision, Our products are all tested to work great for blind and visually impaired users but also work just as well for anyone.	Email, Phone Helpdesk, Online manuals, support files, newsletter	(269) 216-4798, support@atguys.com,	Yes	https://www.atguys.com/store/

Bausch and Lomb	Magnification, including hand-held and desktop	Blind, Low Vision, Blindness Professionals, Family Members, People looking for information on eye development and visual impairments	Phone Helpdesk, Online Chat	800-553-5340	Yes	https://www.bausch.com/
Blind Bargains	Website with news and information on AT, classified ads for equipment for sale	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Podcasts, articles	For tips, news, deals, and inquires: https://www.blindbargains.com/submit.php	Yes	https://www.blindbargains.com/
CAST (Center for Applied Special Technology)	Information and guidance on accessibility issues	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Email, Phone Helpdesk, Books and Journals, YouTube Channel	781-245-2212, cast@cast.org, http://www.cast.org/whats-new/publications-media.html , http://aem.cast.org/ , https://www.youtube.com/user/AIMNationalCenter	Yes	http://www.cast.org/
CSUN Assistive Technology Conference	AT Conference with exhibit area for vendors	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Email, Phone Helpdesk, YouTube Channel	818-677-2578 Monday-Friday 8:00 am - 5:00 pm (Pacific), conference@csun.edu, https://www.youtube.com/user/CSU	Yes	https://www.csun.edu/cod/conference

				NCOD		
Described and Captioned Media Program	Accessible videos for blind and deaf K-12 students. Audio description of educational videos.	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members		dcmp.org	Yes	https://dcmp.org/
Duxbury Systems, Inc.	Braille, including notetakers and refreshable braille displays, Software, Accessible Windows & Mac Software for bi-directional translation of braille for over 200 languages and many braille math codes.	Blind, Blindness Professionals, Family Members, For all producers of braille supports all embossers, Canute 360, and electronic braille. For those who are experts and those who are not!	Built-In Help Menus, Email, Phone Helpdesk, User lists. Hopeful web tutorials coming soon!	support@duxsys.com +1-978-692-3000 9AM-4:30PM ET	Website is Accessible; also, both DBT Win & DBT Mac are accessible.	https://www.duxburysystems.com/

En-Vision America	Talking Devices, Accessible Prescription Labels, including talking labels, large-print labels, Braille labels and Controlled Substance Safety Labels (CSSL). We also offer a talking bar code scanner called the i.d. Mate Galaxy.	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Built-In Help Menus, Email, Phone Helpdesk, Video Tutorials	1-800-890-1180	Yes	https://www.envisionamerica.com/products
Enable Mart	Bookplayers, Braille, including notetakers and refreshable braille displays, Daily Living Skills (DLS) items, Magnification, including hand-held and desktop, Software, Talking Devices, White Canes	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Phone Helpdesk, Online Contact Form, Online Chat, Order by Phone	866-323-5465 (7 am to 5 pm, CST, Monday - Friday)	Yes	https://www.enablemart.com/
Enhanced Vision (A Vispero Brand)	Magnification, including hand-held and desktop	Low Vision	Email, Phone Helpdesk, Online product manuals, FAQs for each device, YouTube Channel	(800) 440-9476 ext. 2, enhancedvision.com/support.html, https://www.youtube.com/channel/UCwS08-bo46XHB7-Xe_9wzTg	Yes	https://www.enhancedvision.com/

Eschenbach Optic of America	Magnification, including hand-held and desktop, Sun Shields	Low Vision, Blindness Professionals	Email, Video Tutorials, Online Help Form, Online User Manuals, FAQs, Professional Online Education, eLearning for Professionals, YouTube Channel	800-487-5389, info@eschenbach.com, https://www.youtube.com/user/eschenbachoptik	Yes	https://eschenbach.com/
Freedom Scientific (A Vispero Brand)	Braille, including notetakers and refreshable braille displays, Magnification, including hand-held and desktop, Software	Blind, Low Vision	Built-In Help Menus, Email, Phone Helpdesk, Video Tutorials, YouTube Channel	727-803-8600, Weekdayhttps://www.youtube.com/channel/UCLlctxRAroB4ApeQd5b_I6A/videos?view=0&sort=dd&shelf_id=1s 8:30 am -7:00 pm (Eastern),	Yes	https://www.freedomscientific.com/
HIMS Inc.	Bookplayers, Braille, including notetakers and refreshable braille displays, Magnification, including hand-held and desktop	Blind, Low Vision, Blindness Professionals	Built-In Help Menus, Phone Helpdesk, Video Tutorials, Online Contact Form, Digital Product Manuals, Demonstrations, YouTube Channel	Technical support: 512-837-2000, https://www.hims-inc.com/email-support/, https://www.youtube.com/user/HIMSInc	Yes	https://www.hims-inc.com/

i.d. Mate	Talking Devices, talking bar code scanner	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Built-In Help Menus, Email, Phone Helpdesk	1-800-890-1180, envisionamerica.com, 8:00 a.m. to 5:00 p.m. Eastern Each Business Day	Yes	https://www.envisionamerica.com/products
Independence Science	Accessible Science Lab Materials	Blind, Low Vision, Blindness Professionals, Science Teachers	Phone Helpdesk, Video Tutorials, Online Contact Form, Newsletter, YouTube Channel, Webinars, On-site Consultations.	866-862-9665, info@independencescience.com, consulting@independencescience.com, https://independencescience.com/consultation-services/, https://www.youtube.com/channel/UCFwQc-3a3jMscpNwcDYETVQ	Yes	https://independencescience.com/
Independent Living Aids	Bookplayers, Braille, including notetakers and refreshable braille displays, Daily Living Skills (DLS) items, GPS Solutions, Magnification, including hand-held and desktop, Software, Talking Devices	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Phone Helpdesk, Online Contact Form	(800) 537-2118, Customer Service, 9:00 am - 5:00 pm (Eastern)	It is accessible, but product listings are not tagged with headings	https://www.independentliving.com/

Innovative Rehabilitation Technology Inc. (IRTI)	Bookplayers, Braille, including notetakers and refreshable braille displays, Magnification, including hand-held and desktop, Software, Talking Devices	Blind, Low Vision	Phone Helpdesk, Remote control PC support and training services	530 274 2090	Yes	https://www.irti.net/
Insidevision	Braille, including notetakers and refreshable braille displays, Magnification, including hand-held and desktop, Software	Blind, Low Vision	Email, Phone Helpdesk, Video Tutorials, Online Contact Form, YouTube Channel	781-799-2971, contact@insidevision-us.com, https://www.youtube.com/channel/UCtAVNfABQhdxITH1TMj1s-Q (some videos in French)	Yes	http://insidevision-us.com/
Kurzweil Education	Software, Kurzweil 1000 makes printed or electronic text accessible to people with blindness and visual impairments	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Individuals with print disabilities	Built-In Help Menus, Email, Phone Helpdesk, Video Tutorials, Customer Support Portal, Kurzweil Academy	800-894-5374, customerservice@kurzweileducation.com (8:00 am - 4:30 pm Central Time), https://www.kurzweileducation.com/kurzweil-academy/kurzweil-academy.html	Yes	https://www.kurzweileducation.com/default.html
Low Vision International	Magnification, including hand-held and desktop, OCR text to speech conversion	Low Vision, Blindness Professionals	Email, Phone Helpdesk, Video Tutorials, Webinars, YouTube Channel	Phone:(888) 460-8434, service@lviamerica.com, https://www.youtube.com/channel/UCFwQc-3a3jMscpNwcDYETVQ	Yes	https://lviamerica.com/

LS&S, LLC	Bookplayers, Braille, including notetakers and refreshable braille displays, Daily Living Skills (DLS) items, GPS Solutions, Magnification, including hand-held and desktop, Software, Talking Devices, White Canes, Compasses, Other O&M Devices	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Email, Phone Helpdesk, Video Tutorials	800-468-4789, 9:00 am - 5:00 pm (Eastern), LSSInfo@LSSproducts.com, https://www.lssproducts.com/category/video-instructions	Yes	https://www.lssproducts.com/
Magnifying Aids, Inc.	Bookplayers, Braille, including notetakers and refreshable braille displays, Daily Living Skills (DLS) items, Magnification, including hand-held and desktop, Software, Talking Devices, White Canes, Sunglasses	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Email, Phone Helpdesk, Phone and email for sales in inquiries	866-691-2450, Sales@MagnifyingAids.com	Yes	https://www.magnifyingaids.com/
MaxiAids	Braille, including notetakers and refreshable braille displays, Daily Living Skills (DLS) items, Magnification, including hand-held and desktop, Talking Devices, White Canes	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Email, Phone Helpdesk, Phone and email for sales. Online form for inquires	800-522-6294, sales@maxiaids.com	Yes	https://www.maxiaids.com/
Microsoft Accessibility	Software, Microsoft Soundscape app, Seeing AI app	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals	Built-In Help Menus, Phone Helpdesk, Video Tutorials, Online "Quick	800-936-5900, Monday - Friday 6:00 am to 10:00 pm, Saturday & Sunday from 7:00	Yes	https://www.microsoft.com/en-us/accessibility/

			Solutions", Online Chat, YouTube Channel	am to 6:00 pm (Pacific) https://www.microsoft.com/en-us/accessibility/disability-answer-desk?activetab=ccontact-pivot%3aprimar9 , https://www.youtube.com/user/MSFTEnable		
National Braille Press	Braille, including notetakers and refreshable braille displays, Hard copy braille materials, support materials for assistive technology, tactile caliper	Blind, Low Vision, Blindness Professionals, Family Members	Email, Phone Helpdesk, Video Tutorials, Online Contact Form, YouTube Channel	888-965-8965, contact@nbp.org , https://www.youtube.com/user/NationalBraillePress	Yes	https://www.nbp.org/
New England Low Vision and Blindness	Bookplayers, Braille, including notetakers and refreshable braille displays, GPS Solutions, Magnification, including hand-held and desktop, Software, Talking Devices, Wearable Technology, Smart Home Products, Training Services	Blind, Low Vision, Blindness Professionals, Family Members	Email, Phone Helpdesk, Direct - In-home or office one on one training services	www.nelowvision.com	Yes	https://nelowvision.com/

NoIR	Sunglasses/Low Vision Eyewear	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Phone Helpdesk, Knowledge Library	800-521-9746, Monday-Friday 8:00am - 5:00pm (Eastern) https://noirmedical.com/knowledge-library/	Yes	https://noirmedical.com/
ObjectiveEd	Apps, teacher dashboard for monitoring progress	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Built-In Help Menus, Email, Phone Helpdesk, YouTube Channel, FAQs Page, Online In-services	844-442-6439, support@objectiveEd.com, https://www.youtube.com/watch?v=x0B1grLwuj0 , https://www.objectiveed.com/faqs	Yes	https://www.objectiveed.com/
Optelec (A Visperso Brand)	Daily Living Skills (DLS) items, Magnification, including hand-held and desktop, OCR for text to speech conversion	Blind, Low Vision	Email, Phone Helpdesk, Video Tutorials, YouTube Channel, FAQs page, Online Contact Form	(800) 444-4443, info@optelec.com , https://us.optelec.com/support , https://www.youtube.com/user/OptelecTube	Yes	https://us.optelec.com/
OrCam	A wearable device that helps people read text; additional capabilities based on version purchased	Blind, Low Vision, Have Additional Disabilities, People with print disabilities	Video Tutorials, FAQs, Online Service Request, Online Chat, YouTube Channel	https://www.orcam.com/en/service/ , https://www.orcam.com/en/online-tutorials/ , https://www.youtube.com/user/OrcamTechnologies	Yes	https://www.orcam.com/en/

Perkins Brailers	Braille, including notetakers and refreshable braille displays, Brailers (including large cell, unimanual, large cell), Braille accessories	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Email, Phone Helpdesk	Phone: 617-972-7308/Toll Free Phone: 855-206-8353, Email: Solutions@Perkins.org, Hours of Operation: M-F 9:00am to 4:00pm EST	Yes	https://brailer.perkins.org/
SAS	Software, Apps	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Email, Video Tutorials, Blog, Online Community, Webinars,	accessibility@sas.com, https://blogs.sas.com/content/?s=accessibility , https://video.sas.com/	Yes	https://www.sas.com/en_us/company-information/accessibility.html
TactPlus	Braille, including notetakers and refreshable braille displays, 3D Imaging Printer	Blind, Low Vision	Email, Phone Helpdesk, Online Contact Form, Email, and Phone are for sales. YouTube Channel TactPlus is also sold through other vendors who may offer more support	732-271-7561, sales@tactplusprinter.com, https://www.youtube.com/channel/UCMmp0w_SnGYLJqV5iUJf25w	Yes	https://www.tactplusprinter.com/
TrySight / Issist	Magnification, including hand-held and desktop, Software, OCR text-to-speech	Blind, Low Vision	Email, Phone Helpdesk, Video Tutorials, Remote Support, YouTube Channel, Online Manuals	(866) 499-2921, support@trysight.com, https://trysight.com/support/ , https://www.youtube.com/channel/UCSsev2TfleZAxEgaaeMENJQ	Navigation works with tab, but not arrows	https://trysight.com/

Vispero	See their Brands for specific devices	Blind, Low Vision, Have Additional Disabilities, Blindness Professionals, Family Members	Email, Phone Helpdesk, Video Tutorials, YouTube Channel	727-830-8000, M-F 8:30 am -7:00 pm (Eastern); info@vispero.com , https://www.youtube.com/channel/UCAB1-BvvMBtZ1zopCkuIINQ	Yes	https://vispero.com/
WayAround	App used with tags to identify objects in the home (available for Apple or Android)	Blind, Low Vision, Have Additional Disabilities	Email, Phone Helpdesk, Video Tutorials, Online Contact Form, YouTube Channel, Online User's Guide	833-857-7760, connect@wayaround.com, https://www.wayaround.com/app/, https://www.youtube.com/channel/UC20nd5nzn8Dof2p1zFPDDTA	Yes	https://www.wayaround.com/
Zoomax (USA) Inc.	Magnification, including hand-held and desktop, Head-mounted wearable magnification device (Acesight)	Blind, Low Vision	Email, Phone Helpdesk, Video Tutorials	support@zoomaxusa.com, (866) 296-8388, weekdays 8:30am to 5:00pm	Yes	https://www.zoomax.com/