

## **FILLING YOUR**



## **TRANSPORTATION TOOLBOX**

### **Transportation and O&M in the Community**

During the program travelers had a variety of opportunities including:

- Air Travel: The group went to a regional airport where each traveler was ticketed, went through TSA, found their gate, heard the boarding announcements, had their tickets scanned when their group number was called, and then found baggage claim.
- Drivers: Travelers “hired” a driver (South Carolina Commission for the Blind employee) to drive them to a specific location. They had to call their driver and request a ride giving their address and destination address. They also had to think about how they would locate the driver’s vehicle.
- Fixed Bus Visit: The group visited a bus yard where they learned about bus service and had the opportunity to board an out of service bus and explore it. They learned how to load a bicycle on the front of a bus.

- Fixed Bus Riding: Pairs of travelers were dropped off a few blocks from a bus stop and together they worked to locate the bus stop. They had to check with the driver to confirm the bus number, pay their fare, request their stop, and ensure they got off at the correct stop.
- Paratransit: Travelers visited the paratransit lot. They learned that not all communities have paratransit services. Different communities have different rules governing who does and does not qualify for services. They learned about scheduling. They boarded a paratransit vehicle and exited using the lift.
- Rideshare: Pairs of travelers worked together to use the app to request a ride, let the driver know that they would not see them arrive and arrange for how they would find the vehicle, confirmed they were getting into the correct vehicle, monitored the route during travel, and determined if they should tip the driver and how much to tip.
- Taxis: Travelers who had gone to the airport were able to exit baggage claim and locate a taxi. They were provided with an address to have the taxi take them to. They had to determine how much of a tip to give the driver and pay their fare being sure to get a receipt.
- Walking: Though all the travelers had walked in communities, many of them had never walked by

themselves. Few had made decisions about when it was safe to cross a street or had experience finding a specific address. Each traveler had individual O&M instruction throughout the program.